

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
 phone: (919) 715-7111 FAX: (919) 733-6431
 e-mail: aws.agr@ncagr.gov
 URL: www.ncaws.com

35.90301

Latitude

78.96015

Longitude

Inspection Results

Disapproved

Date of inspection

Aug 17, 2017

Type of inspection Annual inspection

Type of runs Indoor runs only

license type 41 - Boarding kennel

License # 11,026

dogs present 11

cats present 2

Number of prim. enclosures

65

Knightdale Pet Resort & Spa

Dr. Frank Battern

Name of business

Name of owner

7633 Knightdale Blvd

Knightdale

NC

27545

Wake

Street address

City

ZIP code

County

+1 (919) 217-9501

Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Not acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	Not Applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Acceptable	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Signature of
Management

Animal Welfare Section, NCDA&CS Inspection Report, continued		Inspection Results <div style="border: 1px solid black; padding: 5px; color: red; font-weight: bold;">Disapproved</div>		Date of inspection <div style="border: 1px solid black; padding: 5px;">Aug 17, 2017</div>	
<div style="border: 1px solid black; padding: 5px; width: 100%;">Knightdale Pet Resort & Spa</div>		<div style="border: 1px solid black; padding: 5px; width: 100%;">Dr. Frank Battern</div>		<div style="border: 1px solid black; padding: 5px; width: 100%;">Knightdale</div>	
NC					
Indoor facilities					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0202 Ventilation, indoor	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0202 Lighting, indoor	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0202 Imperv./Sanitary surf., indoor	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0202 Drainage, indoor	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>		
Outdoor facilities					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>	0203 Housing, 1 per animal	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>	0203 Protection from elements	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>
0203 Owner advised, outdoor	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>	0203 Drainage, outdoor	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>		
Primary enclosures					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0204 Fence height >= 5 feet	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0204 1:10 ratio, person: human	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0204 Surf. impervious to moisture	<div style="border: 1px solid black; padding: 2px;">Not Acceptable</div>	0204 Enclosure is escape proof	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0204 Cats, >= 4 sq. ft. / adult	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0204 Prevent contact with wood	<div style="border: 1px solid black; padding: 2px;">Not Acceptable</div>	0204 Solid resting surface	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0204 Cats, <= 12 / enclosure	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0204 Enclosures in sound repair	<div style="border: 1px solid black; padding: 2px;">Not Acceptable</div>	0204 Cats, raised resting surface	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0204 Cats, 1 litter pan / 3 adults	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0204 Size of enclosure	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0204 Dogs, supervision if > 4	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>		
Feeding					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0205 Feeding, 1 bowl / adult	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0205 Feeding, commercial food	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0205 Feeding, bowl in good repair	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0205 Feeding, quality food	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0205 Feeding, bowl is protected	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0205 Feeding, 2x / day, young	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>				
Watering					
Inspection Category	Result	Inspection Category	Result		
0206 Watering, continuous access	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0206 Watering, bowl in good repair	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>		
Sanitation/Employees/Classification & Separation					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Grounds overgrown	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Young given social interact.	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>
0207 Animals removed while clean	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Pest Control	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Species separated	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
			Signature of Management		

Animal Welfare Section, NCDA&CS Inspection Report, continued	Inspection Results <div style="border: 1px solid black; padding: 5px; color: red; font-weight: bold;">Disapproved</div>	Date of inspection <div style="border: 1px solid black; padding: 5px;">Aug 17, 2017</div>
Knightdale Pet Resort & Spa	Dr. Frank Battern	Knightdale NC

Sanitation/Employees/Classification & Separation (continued)					
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		

Veterinary Care					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles		
0301 Vehicles mechanically sound	Acceptable	0301 Fresh air and ventilation
		0301 Cargo area clean

Primary Enclosure Used in Transportation					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Acceptable	0302 Age and species separated	Acceptable	0302 Size of transport enclosure	Acceptable
0302 Enclosure clean & sanitized	Acceptable				

Transportation: Food and Water			Transportation: Care	
Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Acceptable		0304 Observation of animals	Acceptable

Narrative Explanation, if needed
<p>I performed an annual inspection today. I was greeted by John Casey who was working today. The facility was clean and the animals housed appeared healthy and well cared for. I found inadequacies that need to be addressed. 0201- Safe Electric Power. Throughout the facility there were electrical plugs with no child proof covers over the plugs dogs have access with these electric outlets. There was 1 electrical plug outlet that had the entire cover missing. This needs to be fixed ASAP. 0204- Surfaces Imperious to Moisture- In Suite #2 the floor needs to be repaired as does the floors in Suite #3, and also Suite #5. Continuation page attached</p>

<div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <input type="checkbox"/> check here if additional pages of narrative are attached </div> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>	<div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <input type="checkbox"/> check here if a euthanasia inspection form is attached </div> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
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URL: www.ncaws.com

Inspection date August 17, 2017

Knightdale Pet Resort

Name of business

Dr. Frank Batten

Name of owner

7633 Knightdale Blvd

Street address

Knightdale

City

NC

27545

ZIP code

Narrative Explanation, continued

and the cabinet in Suite #11 needs repair. The walls in the other suites need repair also. I am suggesting that FRP be installed on the walls of the suites. On previous inspections when-ever I found damaged walls the owner covered the walls with FRP Board. The floor molding in most of the suites are wood. The molding is damaged from dogs chewing on the molding and the molding needs replacing. In Suite number 8 the wood post on the back wall of the suite has been chewed on and there are sharp edges on the wood. Mr. Casey advised me that Suite #8 was currently not being used because of the damage.

When the facility was being renovated from an animal hospital to a boarding kennel the owner had approval to utilize a paint/sealant in the suites because the sealant would allow the walls to be cleaned. The owner was also advised by Dr. Hunter if the material became damaged the wood have to be replaced with another material imperious to moisture.

The rest of the facility looks good and the majority of inadequacies are the suites.

The records on the animal housed are in compliance.

I talked to one of the owner's today Mr. Steve Thomas and advised him I was requesting a written time line with in 7 days on when the inadequacies would start to be addressed.

I will perform a follow inspection at a later date once I receive the time line. This will allow the owner to start on making the corrections.



check here if additional pages of narrative are attached



check here if a euthanasia inspection form is attached

Digital signature of inspector

Signature of
Management